## **Madhya Pradesh Pollution Control Board**

**Environment Surveillance Centre** 

Paryawaran Parisar, E-5, Arera Colony, Bhopal -462 016 (M.P.)
Ph: 0755-2469180, PBX: 2464428, Fax: 0755-2463742 E-mail: ercmppcb@nic.in Web: www.erc.mp.gov.in

No. 396 /HOPCB/ERC/2019

Bhopal, Dt 20/03 /2019

To,

M/s Arna Infrasolutions Pvt. Ltd. 7-1-212/A/58/A, Master's Bliss Plot 73/A, Shiv Bagh Colony Ameerpeth, Hyderabad - 500016

Sub: Unprecedented delay in Synchronization and display of Information on LED Panels.

Ref.: 1. Purchase Order No. 296/Pur/F-454/HOPCB dated 03.08.2018.

2. This office E-mails dated 29/01/19, 08/02/19, 24/02/19, 25/02/19, 27/02/19, 28/02/19, 01/03/19, 06/03/19, 11/03/19, 12/03/19, 13/03/19, 14/03/19 and tele-cons.

Vide aforesaid reference 09 Nos. of display panels have been installed at four district HQs in the State for display of environmental data and public awareness information. It has been brought to my notice that despite several reminders and technical support from this office the display of information on electronic boards is still not synchronized. Photographs and visuals have been communicated to the concerned engineer time-to-time. Information of important nature, viz. display of AQI, integration of data of other CAAQMS etc are still pending.

Problem in display of contents has also been noticed. Information is displayed on few part of the screen and rest of the screen remains dark on some occasions or the LED display is completely frozen sometimes. Problem of smear or blurred screen with bright spots has also been noticed. It is also observed that the display boards at site locations goes completely black for hours together but there is no mechanism to track this problem while sitting in the office.

The above discrepancies defeat the basic purpose of this project. It is, therefore, requested to depute a dedicated responsible person to look into all the stated issues and attend all the troubleshoots at earliest for an smooth functioning of the display systems.

(H.K. Sharma)
Director, Environment

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No.

/HOPCB/ERC/2019

Bhopal, Dt:

/ 2019

Copy to:

1. The Regional Officer, M.P. Pollution Control Board, Arera Colony, Bhopal for information and necessary action.

2. The Head, Purchase Section, M.P. Pollution Control Board, Bhopal for information.

(H.K. Sharma)
Director, Environment