

# Madhya Pradesh Pollution Control Board

## Emergency Response Centre

Paryawaran Parisar, E-5, Arera Colony, Bhopal -462 016 (M.P.)

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No. 201 /HOPCB/ERC/2018

Bhopal, Dt: 26/07/2018

To,

✓  
M/s Unitech Electronics Systems  
SF 12-13, First Floor  
Vijay Stambh, Opp. Axix Bank  
M.P. Nagar, Bhopal - 462011 (M.P.)

**Sub: Annual Maintenance Contract for U.P.S. systems.**

Ref.: Your Offer No. UES/UPS-AMC/2017-18/May-01, dated 14.05.2018.

Vide aforesaid subject the rates quoted by you for the Annual Maintenance Contract (AMC) of 2 numbers of 10 KVA SEP make online UPS systems are hereby approved. The contract is subject to the following Terms & Conditions and shall come into force from the date of acceptance/confirmation by both the parties. The Terms & Conditions are as follows :

1. The agreement for AMC of UPS shall be valid for one year from the date of signing by both the parties, i.e. customer, i.e. MPPCB and the service provider (SP), i.e. M/s Unitech Electronics Systems.
2. Total value of AMC shall be ₹ 53900.00 (Rs. Fifty three thousand nine hundred only) for both the UPS systems, i.e. ₹ 26950.00 for each system. An amount of 50% of the contract value shall be paid within 15 days from the agreement of the contract and the remaining 50 % shall be paid on completion of the AMC period.
3. The payment shall be made online to M/s Unitech Electronics Systems, Bhopal. The SP shall provide necessary details, i.e. bank name, account number, NEFT/IFSC code, bank code etc., for online payment.
4. The AMC of UPS systems shall be on comprehensive basis but shall not cover replacement of batteries. Supply and fitting of all the parts/components, subject to replacement due to fault, shall be done by the SP and is covered under the AMC.
5. Any malfunctioning or fault reported in UPS shall be attended by SP's engineer within four hours time.
6. As part of preventive maintenance a quarterly visit will be made by SP's engineer.
7. The SP will provide an stand-by UPS system if the fault is not rectified within 12 hours from the reporting time.
8. The SP shall intimate to this office if there is any lacking in the existing arrangement for smooth functioning of UPS systems.
9. The customer shall not make any modification or alteration in UPS system nor the UPS systems shall be moved to any other location without the consent of the SP.
10. Any damage to the UPS systems caused due to natural calamities is not covered in the AMC.

Yours Faithfully,

  
(V.K. Ahirwar)  
Director, Environment

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## **Terms & Conditions for Annual Maintenance Contract of UPS Systems**

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10. Any damage to the UPS systems caused due to natural calamities is not covered in the AMC.

Authorised Signatories (With Name, Designation and Date) :

**On behalf of M/s Unitech Electronics Systems**

**On behalf of M.P. Pollution Control Board**