



# Madhya Pradesh Pollution Control Board

Environment Surveillance Centre

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Bhopal, Dt: 03/01/2025

To,

**The Regional Officer  
Regional Office,  
M. P. Pollution Control Board,  
Bhopal/Chhindwara /Gwalior/Guna/Indore/Jabalpur/Katni  
Mandideep/Pithampur/Rewa/Sagar/Satna/Shahdol/Singrauli/Ujjain (M.P.)**

**Sub : Pending Public complaints on EnvAlert App.**

As you are aware that the EnvAlert App provides platform to the masses to lodge environment related grievances. The complaints received on EnvAlert App need to be attended on priority and the updates should be ensured online to enable the complainant to know the progressive status.

The status of pending complaints, as on 01.01.2025, is tabulated below for ready reference.

S.No.	Regional Office	No. of pending complaints
1	Bhopal	11
2	Chhindwara	03
3	Dhar	13
4	Gwalior	09
5	Indore	02
6	Mandideep	02
7	Jabalpur	05
8	Rewa	05
9	sagar	03
10	Singrauli	04
11	satna	13
12	Ujjain	40

N.B. – Complaint status is Nil at rest of the Regional Offices.

The delay in addressing the complaints fails to serve the basic objective of grievance system. The Member Secretary has already urged earlier to keep a regular watch on grievances under your respective regions and redress them timely. It is again requested to look into the matter on priority and ensure an early disposal of the public grievances.

Yours Faithfully,

  
(Dr. A.K. Saxena)  
Sr. Scientific Officer